

Your Pharmacy Benefits Guide

To simplify your healthcare experience, your pharmacy benefits, managed by CVS Caremark®, are completely integrated into your member portal. Use this guide to help you navigate those benefits with ease.

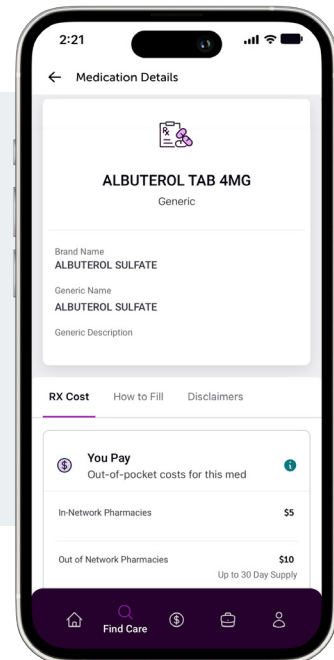


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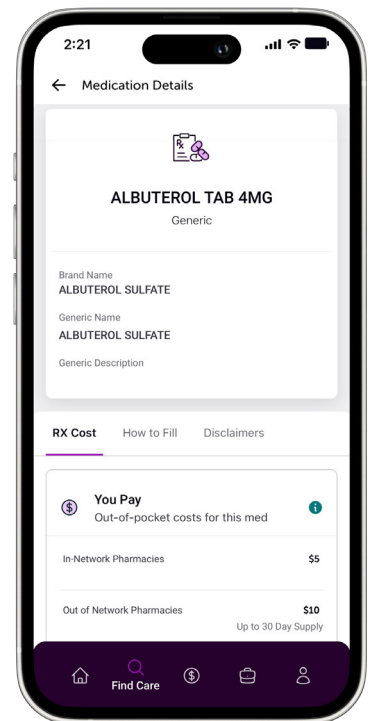
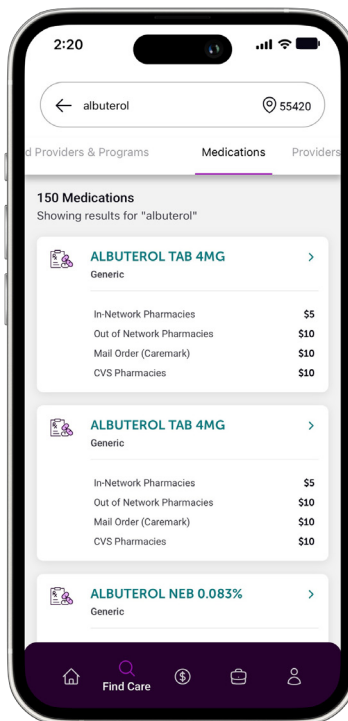
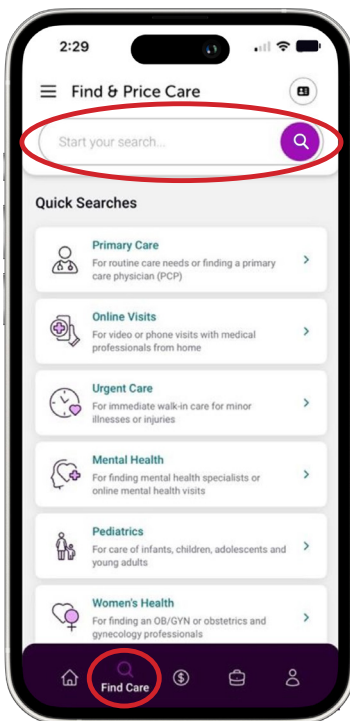
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How to find prescription costs:

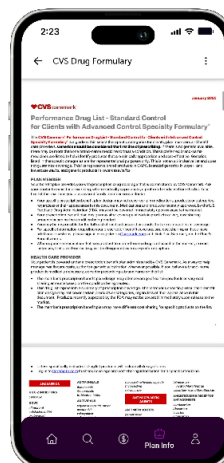
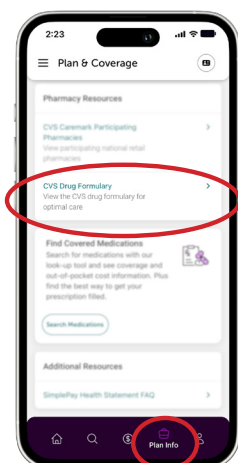
- 1 Log in to the member portal by going to member.simplepayhealth.com or by downloading the mobile app.
- 2 Go to the provider finder by clicking 'Find and Price Care' in the navigation bar. Then click on the magnifying glass in the search bar to view the drop-down menu.
- 3 Select 'Medications' in the drop-down menu and then search for your medication by name.
- 4 Click on a result to view medication details including prescription costs.



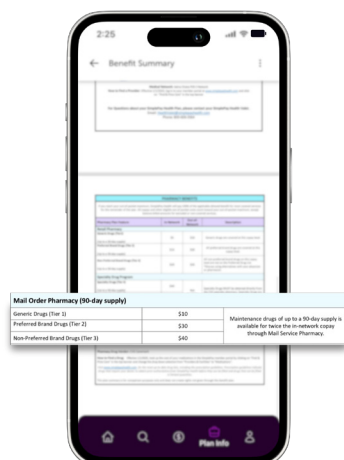
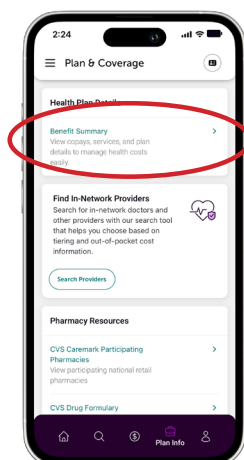
If your medication is listed as a "Non-Preferred Brand" or as "Full Price (Not Covered by Plan)," there may be a generic version that is covered. Check the medication details for the name of the generic drug and repeat the above steps using that name.

How to determine drug coverage:

- 1 Log in to the member portal by going to member.simplepayhealth.com or by downloading the mobile app.
- 2 Select 'Plan and Coverage' in the navigation bar.
- 3 Scroll down to the Pharmacy Resources section and select 'CVS Drug Formulary' to open your plan's drug list in a new tab.
- 4 Search for your prescribed drug in the PDF. If your drug is listed as an excluded medication (not covered by your plan), it will have a generic alternative that is covered by your plan.



- 5 Return to the Plan & Coverage page in your SimplePay member portal and select 'Benefit Summary' under the Health Plan Details section. This will open a document in a new tab.
- 6 Scroll to the bottom of the document to view your plan's Pharmacy Benefits including prescription costs.



A drug that is on your formulary may not be covered due to exclusions on your Summary Plan Description. Additionally, some drugs may require prior authorization. Please contact your pharmacy to verify coverage.

How to sign up for mail order delivery:

- 1 Log in to the member portal by going to member.simplepayhealth.com or by downloading the mobile app.
- 2 Go to the Find & Price Care tool, select 'Medications' in the drop-down menu, and type the name of your drug in the search bar.
- 3 Click on the drug to view the medication details. Scroll down and click 'Sign up for Mail Order'.
- 4 You will be taken to the CVS Mail Order Enrollment page. Select 'Get started with CVS Caremark' to register your account. If you already have a CVS Caremark account, select 'Sign in to your CVS Caremark account' to log in.
- 5 Once you are logged in to your CVS Caremark account, click on 'Start a New Prescription' and then click on 'FastStart®'.
- 6 From there, fill in your prescription information to sign up for mail order delivery.

***You can also call FastStart toll free at 1-800-875-0867 Monday - Friday, 7:00 am to 7:00 pm Central. Simply let the representative know you wish to fill your prescription through mail service. Provide the representative the information on your member ID card, the names of your long-term medicines, your doctor's name and phone number, and your payment information and mailing address.**

Still have questions?

Contact a Health Valet via email at healthvalet@simplepayhealth.com or by calling 1-800-606-3564.