

Health Valets

Designed to make your healthcare journey easy to navigate, SimplePay members have access to Health Valets who offer personalized support every step of the way.

What is a SimplePay Health Valet and how can they help you?

A SimplePay Health Valet is a concierge resource that can help you navigate your healthcare with confidence.

Health Valets can assist with a variety of different situations including:

- Finding a high-quality provider
- Helping you understand different care options
- Answering questions about your benefits



Need help? Your Health Valet is just a call away.

Call **1-800-606-3564** to be connected with a trained Health Valet. You'll work with the same Health Valet each time you start a new case, but if they're unavailable, another friendly team member will step in—no delays, just support when you need it.



Health Valets work for you

"I am very impressed with the customer service I have received from the Health Valet Team. I know it is their job to be care support for a customer but they go above and beyond and worked tirelessly to resolve a problem I was having."

— SimplePay member