



# How to set up mail order delivery

To sign up for mail order service through CVS, you can get started with FastStart® a few different ways:


## By internet


1. Log into [www.caremark.com](http://www.caremark.com) and sign or register if necessary.
2. Click on 'Start a New Prescription' and then click on FastStart®.
3. Fill in your prescription information.

## By phone

1. Call FastStart® toll free at 1.800.875.0867 Monday through Friday, 7:00 am to 7:00 pm (CST).
2. Let the representative know you wish to fill your prescription through mail service.
3. Provide the representative the information on your member ID card, the names of your long-term medicines, your doctor's name and phone number, and your payment information and mailing address

Questions? Reach out to your SimplePay Health Valet:

 Mon-Fri  
8am-8pm central

 800-606-3564

 [healthvalet@simplepayhealth.com](mailto:healthvalet@simplepayhealth.com)